

Liquidator's Progress Report

S.192

Pursuant to Sections 92A and 104A and 192
of the Insolvency Act 1986

To the Registrar of Companies

Company Number

05209931

Name of Company

Disability Solutions Online Limited

☒ We

Martin C Armstrong FCCA FABRP MIPA, Allen House, 1 Westmead Road, Sutton, Surrey, SM1 4LA

the liquidator~~(s)~~ of the company attach a copy of my/~~our~~ Progress Report
under section 192 of the Insolvency Act 1986

The Progress Report covers the period from 06/07/2014 to 05/07/2015

Signed

Date

Turpin Barker Armstrong
Allen House
1 Westmead Road
Sutton
Surrey
SM1 4LA

Ref XD0138/AB/MJC

TUESDAY



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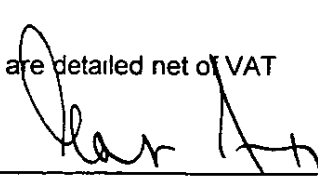
COMPANIES HOUSE

Disability Solutions Online Limited
(In Liquidation)
Liquidator's Abstract of Receipts & Payments

Statement of Affairs		From 06/07/2014 To 05/07/2015	From 06/07/2012 To 05/07/2015
ASSET REALISATIONS			
600 00	Office Furniture & Equipment	NIL	370 40
3,500 00	Website/E-mail addresses	NIL	2,160 50
2,000 00	Goodwill	NIL	1,234 55
2,000 00	Stock in Trade	NIL	1,234 55
15,354 00	Book Debts	NIL	1,000 00
Uncertain	British Telecom - Refund	NIL	NIL
	Gross Bank Interest	10 51	29 16
		10 51	6,029 16
COST OF REALISATIONS			
	Agents'/Valuers' Fees	NIL	200 00
		NIL	(200 00)
COST OF ADMINISTRATION			
	Preparation of S of A	5,826 28	5,826 28
	Corporation Tax	2 88	2 88
	Liquidator's Remuneration	NIL	NIL
		(5,829 16)	(5,829 16)
PREFERENTIAL CREDITORS			
Uncertain	Employees' Wage Arrears	NIL	NIL
Uncertain	Employees' Holiday Pay	NIL	NIL
		NIL	NIL
UNSECURED CREDITORS			
(24,690 00)	Trade & Expense Creditors	NIL	NIL
Uncertain	Employees	NIL	NIL
(40,000 00)	Director	NIL	NIL
(29,500 00)	NatWest Bank Plc - overdraft	NIL	NIL
(5,300 00)	NatWest Bank Plc - loan	NIL	NIL
(1,500 00)	Barclays Bank Plc	NIL	NIL
(18,976 00)	HM Revenue & Customs - PAYE/NI	NIL	NIL
		NIL	NIL
DISTRIBUTIONS			
(2 00)	Ordinary Shareholders	NIL	NIL
		NIL	NIL
(96,514.00)		(5,818.65)	0.00
REPRESENTED BY			
			NIL

Note

It should be noted that all figures stated in the Receipts and Payments Account are detailed net of VAT


Martin C Armstrong FCCA FABRP MIPA

Liquidator

Disability Solutions Online Limited ("the Company") - in creditors' voluntary liquidation

Liquidator's Progress Report to Creditors and Members for the year ending 5 July 2015

STATUTORY INFORMATION

Company name Disability Solutions Online Limited

Registered office Allen House, 1 Westmead Road, Sutton, Surrey, SM1 4LA

Former registered office Eagle House, Cranleigh Close, South Croydon, Surrey, CR2 9LH

Registered number 05209931

Liquidator's name Martin C Armstrong

Liquidator's address Allen House, 1 Westmead Road, Sutton, Surrey, SM1 4LA

Liquidator's date of appointment 6 July 2012

BACKGROUND/EXECUTIVE SUMMARY

I was appointed as Liquidator of the Company on 6 July 2012

The Company traded as retailers of disability aids from leasehold premises at 583 London Road, North Cheam, Surrey, SM3 9AE

All of the Company's known assets have been realised. The funds realised have been used to meet the costs of the liquidation.

My administration of the liquidation is complete and I have issued my final report and convened final meetings of members and creditors to be held on 21 September 2015.

LIQUIDATOR'S ACTIONS SINCE LAST REPORT

Please see below a summary of matters dealt with since my last report (with additional information provided in the relevant section of this report).

Book debts with a book value of £15,354 had been estimated to be realised in full in the Company's statement of affairs. This sum was represented by four debts. The largest was owed by The London Borough of Merton ("Merton") in the sum of £13,650. Initially the director attempted to pursue the outstanding debts on my behalf and advised me that he had secured payments from Merton totalling £2,040, which were paid into Cheam's bank account, in respect of which he transferred £1,000 to the Liquidation bank account. He failed to transfer the balance of £1,040.

In my last progress report I advised that had taken over the pursuit of the debts. I concluded that further payments had been made by Merton to Cheam and that Cheam had also failed to pass on these monies to me. I was aware that Cheam was experiencing severe financial difficulties and its only assets were those it had acquired from the Company. Accordingly I did not consider it to be cost effective to commence legal proceedings to recover the monies owed. Cheam was placed into liquidation on 20 February 2015 and I was appointed Liquidator. Because there was no possibility of a dividend being paid to its unsecured creditors I concluded that further investigations into these transactions would not benefit the creditors of the Company.

This decision was not detrimental to the interests of the Company's creditors because any monies that I might have recovered would have been utilised in settlement of the costs of the liquidation and would not have been sufficient to enable a dividend to be paid to non-preferential unsecured creditors.



The Company's other book debts with a combined book value of £1,703 28 also proved to be irrecoverable

I have also spent further time dealing with statutory duties, creditor enquiries and the general administration of the liquidation

RECEIPTS AND PAYMENTS ACCOUNT

My Receipts & Payments Account for the periods from 6 July 2012 to 5 July 2015 and 6 July 2014 to 5 July 2015 is attached at Appendix 1

Estate funds were banked in a designated interest bearing client account at a UK Bank. Accordingly there is no account held by the Secretary of State with which to reconcile my receipts and payments

ASSETS

Bank Interest

Gross bank interest totaling £29 16 was received in the period 6 July 2012 to 5 July 2015 of which £10 51 was received in the period 6 July 2014 to 5 July 2015

No other assets were realised in the period 6 July 2014 to 5 July 2015

LIABILITIES

Secured Creditors/Prescribed Part

An examination of the Company's mortgage register held by the Registrar of Companies, showed that the Company had no current charges over its assets

The legislation requires that if the Company has created a floating charge after 15 September 2003, a prescribed part of the Company's net property (i.e. the money that would otherwise be available to the charge holder) should be ring-fenced for distribution to unsecured creditors. In this case there were no creditors secured by a floating charge so the prescribed part provisions did not apply

Preferential Creditors

The Company's estimated statement of affairs scheduled potential preferential claims being the Company's former employees in respect of arrears of wages and accrued holiday pay. The value of these claims was uncertain. In the event of insolvency employees are able to claim such sums, within prescribed limits, from the National Insurance Fund which is administered by the Redundancy Payments Service ("RPS"). Once their claims have been settled the RPS is entitled to submit a claim in the Liquidation for the value of the claims that it has paid to the employees under the principle of subrogation. As at today's date the RPS has not submitted a claim in the liquidation.

Non-Preferential Unsecured Creditors

The statement of affairs scheduled 19 potential non-preferential unsecured creditors, including HM Revenue & Customs ("HMRC"), whose claims were estimated to total £119,965. Claims have been submitted by 7 creditors totalling £108,425. Claims were not submitted by 14 potential creditors whose claims were estimated to total £22,504. One creditor who was not scheduled in the statement of affairs submitted a claim for £728.

I will comment on the largest claims received below

Crown Creditors

The statement of affairs scheduled a debt of £18,976 owed to HMRC. Two claims totalling £20,920 were submitted by HMRC and are compared to the statement of affairs estimates below



	Estimated Claim	Actual Claim
	£	£
VAT	0	326
PAYE/NIC	18,976	20,594

Director

Paul Barnes submitted a claim for £40,000 in respect of monies that he had loaned to the Company

National Westminster Bank Plc ("NatWest")

NatWest submitted a claim for £41,802 in respect of its lending to the Company. This debt was not secured by a charge over the assets of the Company but it is understood that Paul Barnes provided NatWest with a personal guarantee.

DIVIDENDS

Secured creditors

The company had no secured creditors.

Preferential creditors

No claims were submitted by preferential creditors.

Non-Preferential Unsecured creditors

Insufficient funds were realised from which to pay a dividend to non-preferential unsecured creditors.

INVESTIGATION INTO THE AFFAIRS OF THE COMPANY

I have detailed on my previous reports the actions that I undertook to establish whether there were any potential asset recoveries or conduct matters that justified further investigation in this case. No further matters have been identified.

PRE-APPOINTMENT REMUNERATION

The creditors previously authorised the payment of a fee of £7,500 plus VAT for my assistance with preparing the statement of affairs and convening and holding the meeting of creditors at a meeting held on 6 July 2012. I have drawn £5,826.28 on account of this fee in the period 6 July 2014 to 5 July 2015 from assets realised in the liquidation. This payment is shown in the enclosed receipts and payments account. The balance of this fee is being paid by the director of the Company from his personal resources.

LIQUIDATOR'S REMUNERATION

My remuneration was previously authorised by creditors at a meeting held on 6 July 2012 to be drawn on a time cost basis.

My total time costs in the period 6 July 2012 to 5 July 2015 amount to £14,359 representing 65.2 hours of work at an average charge out rate of £220.23 per hour.

My total time costs in the period 6 July 2014 to 5 July 2015 amount to £4,238 representing 19.4 hours of work at an average charge out rate of £218.45 per hour.

I have not been able to draw any fees on account of my time costs. My unpaid time costs will be written off.

Schedules of my time costs incurred in the periods 6 July 2012 to 5 July 2015 and 6 July 2014 to 5 July 2015 are attached as Appendix 2.



A description of the routine work undertaken since my last report is as follows

- 1 Administration and Planning
 - Preparing the documentation and dealing with the formalities of appointment
 - Statutory notifications and advertising
 - Preparing documentation required
 - Dealing with all routine correspondence
 - Maintaining physical case files and electronic case details on IPS
 - Review and storage
 - Case bordereau
 - Case planning and administration
 - Preparing reports to members and creditors
- 2 Cashiering
 - Maintaining and managing the Liquidator's cashbook and bank account
 - Ensuring statutory lodgements and tax lodgement obligations are met
- 3 Creditors
 - Dealing with creditor correspondence and telephone conversations
 - Preparing reports to creditors
 - Maintaining creditor information on IPS
 - Reviewing and adjudicating on proofs of debt received from creditors
- 4 Investigations
 - Conducting further investigations into suspicious transactions
- 5 Realisation of Assets
 - Corresponding with debtors and the director regarding the collection of the book debts

I have not sub-contracted any of the work I am required to undertake as Liquidator

A copy of 'A Creditors Guide to Liquidators' Fees' published by the Association of Business Recovery Professionals and 'A Statement of Insolvency Practice 9 (Revised)' together with an explanatory note which shows Turpin Barker Armstrong's fee policy are available at the link <http://www.turpinba.co.uk/services/insolvency/fees.htm> Please note that there are different versions for cases that commenced before or after 6th April 2010 and in this case you should refer to the post-April 2010 version. A hard copy can be obtained on request from this office

I would draw your attention to the R3 website for creditors www.creditorinsolvencyguide.co.uk. The website, for cases in England and Wales, is a step-by-step guide to the insolvency process for unsecured creditors, particularly small businesses who are unfamiliar with the insolvency process. It sets out in straight forward English how creditors can engage in the insolvency process.

LIQUIDATOR'S EXPENSES

My category 1 expenses incurred in the period 6 July 2012 to 5 July 2015 amount amounted to £315.72 and comprised statutory advertising costs (£50), my bordereau (£252.72) and report upload fees (£13).

No category 1 expenses were incurred in the period 6 July 2014 to 5 July 2015

I have not been able to draw any of my category 1 expenses and they will be written off

No category 2 expenses have been charged or paid in the period 6 July 2012 to 5 July 2015

The following agents or professional advisors were utilised in this matter

Professional Advisor	Nature of Work	Fee Arrangement	£
James Owen & Co	Valuer/Auctioneer	Agreed Fee	200

As previously reported, James Owen & Co was instructed to carry out an independent professional desktop valuation of the company's tangible and intangible assets. The work carried out in this respect included providing a desktop valuation, liaising with the directors and providing general advice. James Owen & Co's fee of £200 plus VAT was paid in full.

The choice of professionals was based on my perception of their experience and ability to perform this type of work, the complexity and nature of the assignment and the basis of my fee arrangement with them. The fees charged have been reviewed and I am satisfied that they are reasonable in the circumstances of this case.

FURTHER INFORMATION

An unsecured creditor may, with the permission of the court or with the concurrence of 5% in value of the unsecured creditors (including the creditor in question) request further details of the Joint Liquidators' remuneration and expenses, within 21 days of receipt of this report. Any secured creditor may request the same details in the same time limit.

An unsecured creditor may, with the permission of the court or with the concurrence of 10% in value of the creditors (including the creditor in question), apply to court to challenge the amount and/or basis of the Joint Liquidators' fees and the amount of any proposed expenses or expenses already incurred, within 8 weeks of receipt of this report. Any secured creditor may make a similar application to court within the same time limit.

SUMMARY

The winding up of the Company is now for all practical purposes complete and I am able to summon final meetings of the Company's members and creditors to receive my final report and seek my release as Liquidator. My final report has been issued simultaneously with this report and formal notice convening the final meeting of creditors to be held on 21 September 2015 is enclosed with that report.

If creditors or members have any queries they are asked to contact Caroline Smith on 020 8661 7878 before the final meetings are held.

At Turpin Barker Armstrong we always strive to provide a professional and efficient service. However, we recognise that it is in the nature of insolvency proceedings for disputes to arise from time to time. As such, should you have any comments or complaints regarding the administration of this case, then in the first instance you should contact us at the address given in this letter.

If you consider that we have not dealt with your comments or complaint appropriately you, then put details of your concerns in writing to our complaints officer, James E Patchett. This will formally invoke our complaints procedure and we will endeavour to deal with your complaint under the supervision of a senior partner unconnected with the appointment.



Most disputes can be resolved amicably either through the provision of further information or following negotiations. However, in the event that you have exhausted our complaints procedure and you are not satisfied that your complaint has been resolved or dealt with appropriately, you may complain to the regulatory body that licences the insolvency practitioner concerned. Any such complaints should be addressed to The Insolvency Service, IP Complaints, 3rd Floor, 1 City Walk, Leeds, LS11 9DA, and you can make a submission using an on-line form available at www.gov.uk/complain-about-insolvency-practitioner, or you can email insolvencyenquiryline@insolvency.gsi.gov.uk, or you may phone 0300 678 0015 - calls are charged at up to 9p per minute from a land line, or for mobiles, between 8p and 40p per minute if you're calling from the UK.



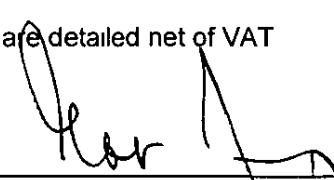
Martin C Armstrong FCCA FABRP FIPA MBA
Liquidator

**Disability Solutions Online Limited
(In Liquidation)
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COST OF REALISATIONS			
	Agents'/Valuers' Fees	NIL	200 00
		<u>NIL</u>	<u>(200 00)</u>
COST OF ADMINISTRATION			
	Preparation of S of A	5,826 28	5,826 28
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Uncertain	Employees' Holiday Pay	NIL	NIL
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(40,000 00)	Director	NIL	NIL
(29,500 00)	NatWest Bank Plc - overdraft	NIL	NIL
(5,300 00)	NatWest Bank Plc - loan	NIL	NIL
(1,500 00)	Barclays Bank Plc	NIL	NIL
(18,976 00)	HM Revenue & Customs - PAYE/NI	NIL	NIL
		<u>NIL</u>	<u>NIL</u>
DISTRIBUTIONS			
(2 00)	Ordinary Shareholders	NIL	NIL
		<u>NIL</u>	<u>NIL</u>
<u>(96,514.00)</u>		<u>(5,818.65)</u>	<u>0.00</u>
REPRESENTED BY			
			<u><u>NIL</u></u>

Note

It should be noted that all figures stated in the Receipts and Payments Account are detailed net of VAT


Martin C Armstrong FCCA FABRP MIPA

16 July 2015 14:11
Liquidator

Time Entry - SIP9 Time & Cost Summary

XD0138 - Disability Solutions Online Limited
Project Code POST
From 06/07/2012 To 05/07/2015

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)	Average Hourly Rate (£)
Administration & Planning	3 00	5 30	4 50	21 40	34 20	7 768 50	227 15
Case Specific Matters	1 10	0 00	0 00	5 50	6 60	1 003 50	152 05
Creditors	1 90	0 60	0 00	9 60	12 10	2 882 00	238 18
Investigations	1 10	0 30	0 00	4 90	6 30	1 402 00	222 54
Realisation of Assets	0 60	0 00	0 00	5 40	6 00	1 303 00	217 17
Trading	0 00	0 00	0 00	0 00	0 00	0 00	0 00
Total Hours	7 70	6 20	4 50	46 80	65 20	14,358 00	220 23
Total Fees Claimed						0 00	
Total Disbursements Claimed						0 00	

Time Entry - SIP9 Time & Cost Summary

XD0138 - Disability Solutions Online Limited
 Project Code POST
 From 06/07/2014 To 05/07/2015

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)	Average Hourly Rate (£)
Administration & Planning	0.60	1.00	4.50	6.90	13.00	2,892.00	222.46
Case Specific Matters	0.50	0.00	0.00	1.40	1.90	299.50	157.63
Creditors	0.40	0.30	0.00	1.90	2.60	666.50	256.35
Investigations	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Realisation of Assets	0.00	0.00	0.00	1.90	1.90	380.00	200.00
Trading	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Hours	1.50	1.30	4.50	12.10	19.40	4,238.00	218.45
Total Fees Claimed						0.00	
Total Disbursements Claimed						0.00	