APPENDIX TO SCHEDULE OF CHARGES

REGULAR PAYMENT SCHEME

The following conditions apply and are to be read together with those set out in the Schedule of Charges

1. The Regular Payment Scheme is open to quarterly billed customers with a credit meter who wish to make regular equal weekly, fortnightly or monthly instalments. Customers should contact their usual office who will forward the necessary documents for completion and return.

2. (a) Customers who do not have an overdue account can join the Regular Payment Scheme and pay by Direct Debit or Standing Order.

(b) Customers who have overdue accounts, and customers not paying by Direct Debit or Standing Order, can join the Regular Payment Scheme and pay equal monthly, weekly or fortnightly instalments by cash, cheque or gas savings stamps. Payment is made at a Post Office using a plastic account identification card.

(c) The Company reserves the right to refuse to allow customers to join the Regular Payment Scheme:- e.g. where previous payment arrangements have failed.

3. The levels of payment will be based on a year's consumption (last year's or estimated according to appliances for new customers) and evaluated at prices current at the time of quotation.

Where customers joining the Regular Payment Scheme include a current unpaid bill, the payment level will be based on the current bill plus one year's consumption as above.

4. Quarterly statements showing payments made and the quarter's gas consumption and standing charges based on actual or estimated meter readings may be issued.

5. An interim review may be carried out 6 monthly to ensure the sufficiency of instalment amounts, which may result in an adjustment in the payment amount.

6. Accounts will be subject to yearly reconciliation of consumption and payments.

7. Provided all payments have been made and at the agreed rate, any debit balance at the yearly reconciliation will be carried forward for recovery in the next year's payments.

8. Refunds of credit will be made at the yearly reconciliation on customer request or automatically where the value is equal to 2 or more instalments.

9. Customers can leave the Regular Payment Scheme at any time they wish and any debit balance will become due and payable. Equally, any credit balance will be refunded to them.

Customers will be removed from the Regular Payment Scheme by the Company when the Payments are two or more instalments in arrears and, after written notice, they have not been brought up to date or an arrangement for their payment made with the Company.

Customers paying by Direct Debit or Standing Order can be removed from the Regular Payment Scheme by the Company when they do not agree (agreed and action in the case of Standing Order customer) any reasonable increase in monthly instalments notified to them by the Company.

Direct Debit and Standing Order Customers leaving the Scheme for any of the above reasons will revert to the Company Standard Credit Tariff from after the end of the quarter in which they leave the Regular Payment Scheme.

APPENDIX

(Relating to Paragraph 15)

Preliminary

1. In this Appendix, unless the context otherwise requires:

"connect", in relation to any premises, means connect to a main that is used for the conveyance of propane to customer's premises and "disconnect" and "reconnect" have corresponding meanings except that they also include discontinuing or, as the case may be, resuming the conveyance of propane to the premises;

CONSUMPTION OF PROPANE TO BE ASCERTAINED BY METER

2. (1) The customer shall take his supply through a meter:-

(a) the use of which does not contravene section 17 of the Gas Act 1986; and

(b) which is of a type appropriate for registering the quantity of propane supplied.

(2) In default of the customer's doing so or agreeing to do so, BGTL may disconnect, cut off the supply of propane or, as the case may be, refuse to connect his premises.

METERS TO BE KEPT IN PROPER ORDER

3. (1) The customer shall at all times, at his own expense, keep a meter:-

(a) which belongs to him, or which is lent or hired to him and is owned otherwise than by BGTL; and

(b) by which the quantity of propane supplied is registered,

in proper order for correctly registering the quantity of propane.

(2) In default of the customer doing so, BGTL may disconnect or cut off the supply of propane to his premises.

(3) BGTL shall at all times, without charge to the customer, keep any meter which is owned by it and is lent or hired to the customer in proper order for correctly registering the quantity of propane supplied.

(4) Sub-paragraph (3) above is without prejudice to any remedy BGTL may have against the customer for failure to take proper care of the meter.

(5) BGTL:-

(a) shall have power to remove, inspect and re-install any meter by which the quantity of propane supplied is registered; and

(b) shall, while any such meter is removed, fix a substitute meter on the premises;

and, subject to sub-paragraph (6) below, the cost of removing, inspecting and re-installing a meter and of fixing a substitute meter shall be defrayed by BGTL.