

but so that any fee will be refundable:

- (i) in a case where the panel member has recommended payment of a sum by way of compensation to the complainant in respect of the packet or its contents and either no compensation in respect thereof had been offered by the Post Office to the complainant before the submission of his complaint to the panel, or the sum recommended exceeds in amount any sum which the Post Office had informed the complainant before such submission that it was prepared to pay (ex gratia) in respect of the packet;
 - (ii) in any case in which the panel member expressly recommends refundment;
- (c) to submit all relevant evidence in the form of written statements, together with such of the following as may be relevant: the certificate of posting; in a case where loss of the packet is alleged, a declaration by the addressee that the packet was not delivered to him or to the address on that certificate; in a case where loss of the packet is alleged, the cover of the packet, the damaged article, its packing material and any container in which the damaged article was enclosed; in a case where loss or abstraction of any of the contents is alleged, the cover of the packet
- (4) A complaint relating to a registered inland postal packet or the contents thereof shall not be dealt with (or proceeded further with) pursuant to such arrangements if the panel's secretariat is notified that legal proceedings under section 30 of the Post Office Act 1969 in respect of alleged loss or of damage to the packet have been commenced by any person.
 - (5) A copy of the recommendation of the panel member shall in every case be sent by post to the applicant.
 - (6) Any such arrangements may provide for other procedural matters and for time limits within which any procedural steps are to be taken.
 - (7) The Post Office shall consider the recommendation of the panel member before reaching its final decision whether compensation should be paid to the applicant (and if so, as to the amount thereof) or refused. Except in a case where the recommendation relates to compensation for loss of or damage to a registered inland packet (in which case the applicant might seek to recover compensation as of legal right under section 30 of the Post Office Act 1969), such decision by the Post Office shall be final and conclusive.

SCHEDULE 1

Paragraphs 5, 11

RATES OF POSTAGE AND LIMITS OF SIZE AND WEIGHT

Column 1 Description of Postal Packet	Column 2 Rates of Postage	Column 3 Limits of Size	Column 4 Limits of Weight
1. Letter (a) preferred letter	(a) (i) For transmission as a first class letter ... 9p (ii) For transmission as a second class letter ... 7p	(a) Rectangular and oblong the longer side being at least 1.414 times the shorter Length: Max. 235mm Min. 140mm Width: Max. 120mm Min. 90mm	(a) Not exceeding 60g
(b) any other letter	(b) (i) For transmission as such as first class letter rate, —Weight not exceeding 60g exceeding 10p, as the Post Office may fix Weight exceeding 60g, but not exceeding 100g ... 12½p Exceeding 100g, but not exceeding 150g 16p Exceeding 150g, but not exceeding 200g 20p Exceeding 200g, but not exceeding 250g 24p Exceeding 250g, but not exceeding 300g 28p Exceeding 300g, but not exceeding 350g 32p Exceeding 350g, but not exceeding 400g 36p Exceeding 400g, but not exceeding 450g 40p Exceeding 450g, but not exceeding 500g 44p Exceeding 500g, but not exceeding 750g 67p Exceeding 750g, but not exceeding 1,000g 87p Exceeding 1,000g: For the first 1,000g 87p For each additional 250g or part thereof 20p	(b) Maximum: Length 610mm Width or depth 460mm In roll form: Length plus twice diameter 1,040mm Greatest dimension 900mm	(b) (i) No limits